

Mental Health Outreach under the Rough Sleeping Initiative - Your privacy and how we use your information

Southend-on-Sea Borough Council is committed to protecting your privacy when you use our services. We are the data controller, this means we control how your personal information is processed and for what purposes.

The privacy notice below explains how we use information about you collected through our Mental Health Outreach Service in partnership with Essex Partnership University Trust (EPUT) and how we protect your privacy.

What personal information do we collect?

The information we collect about you may vary based on what has been identified as important to ensure that help and support can be provided. This may include:

- Your name, date of birth, address, contact details such as telephone numbers or email addresses, next of kin details, name of GP, health conditions and relevant medical information, name of any known support workers

The lawful basis on which we use your personal information

We collect and use this information under:

- Homelessness Reduction Act (2017), The UK Government National Rough Sleeping Strategy published by the UK Government in August 2018, Rough Sleeper Initiative (RSI) announced by the Secretary of State for Housing in June 2018.
- GDPR Article 6 (1)(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.
- GDPR Article 9 (2)(b) processing is necessary for the purposes of carrying out the obligations and exercising specific rights of the controller or of the data subject in the field of employment and social security and social protection law.
- GDPR Article 9 (2)(h) processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health and social care or treatment or the management of health and social care systems and services on the basis of union or member state law or pursuant to contract with a health professional and subject to the conditions and safeguards.

- GDPR Article 6(1)(d) and 9(2)(c) Where disclosure is in the vital interests of yourself or another person.
- GDPR Article 6(1)(a) Consent: clear consent has been provided to process personal data for a specific purpose.

Why we need your personal information, how much we will collect, on what basis are we allowed to and who we may share it with

The information we collect about you as an individual will be for us to provide you with the support you need in relation to your mental health and wellbeing and securing of sustainable accommodation.

You will have provided us permission to collect and share this information verbally when engaging with outreach services.

Information that will be shared will be limited to what we need to be able to provide the service or task for the individual in need or for the organisation to contact you to help provide the service.

The personal information may be shared with HARP, Peabody South East, STARS (Southend Treatment and Recovery Service) and other departments within Southend on Sea Borough Council and EPUT.

How long do we keep your personal information?

The information collected will be retained for as long as we need it to provide the service or contact with individuals and no longer than is necessary. It will then be erased securely and in line with each organisation's retention processes and protocols.

You can view the Council's main privacy notice on our [website](#).